

## **FEA Industry Conference 2023**

### **Delegate Joining Instructions**

**Wednesday 15<sup>th</sup> and Thursday 16<sup>th</sup> November 2023**  
**Chesford Grange, Kenilworth**

#### **Venue**

Chesford Grange, Kenilworth, Warwickshire CV8 2LD

#### **Accommodation**

All accommodation booked through the organisers is at Chesford Grange. Guests can check in from 15:00 onwards, please ensure you check out of your hotel room and settle any incurred costs upon departure by 11:00. Please note: We cannot accept any cancellations or offer any refunds on bookings; however, substitutions can be made at any time, and must be in writing.

#### **Parking**

Free parking is available on-site; you will need to get a code from reception on departure to activate the exit barrier.

#### **Registration desk**

The registration desk is open from 14:00 to 17:00 on Wednesday 15<sup>th</sup> November in the Main Hotel foyer and again from 08:00 on Thursday 16<sup>th</sup> November in the Grange Foyer. We kindly ask that delegates display their conference badge.

#### **Annual General Meeting (FEA members only)**

The FEA AGM will take place in the Avon Suite from 15:00 to 17:00 on Wednesday 15<sup>th</sup> November. Please access the hotel from the main entrance to collect your badge before going into the AGM; you will be directed to the Avon Suite from there.

#### **Opening Evening Dinner – Wednesday 15<sup>th</sup> November – Kenilworth Suite**

For delegates that have booked the Opening Evening Dinner the evening will begin with a drink's reception in the Grange Foyer at 19:30 with guests seated for dinner at 20:00. During the dinner we will be holding a charity raffle in aid of Hospitality Action. Raffle tickets are £10 each or £20 for three; please bring cash for the raffle. There are some fantastic prizes on offer. If you would like to donate a prize for the raffle, please contact Jo Reeves at Dewberry Redpoint via email at [jor@dewberryredpoint.co.uk](mailto:jor@dewberryredpoint.co.uk)

#### **Conference Business Day – Thursday 16<sup>th</sup> November Kenilworth Suite**

In addition to the main conference suite there is an accompanying exhibition in the Grange Foyer, adjacent to the main conference room where refreshments will be served. Delegate lunch will be served in the hotel restaurant. Session and exhibition viewing times are as follows. A digital delegate pack will be available to download in advance or on the day to help you plan your time at the event:

08:30	Delegate Registration – Grange Foyer
09:30	Conference Opening – Kenilworth Suite Chairman's welcome – Paul Anderson FEA Chairman and John Cunningham, FEA Chief Executive
09:35	Introduction to the Day – Simon Stenning, Conference Facilitator
09:45	Economic Update – Peter Westaway, Vanguard Europe
10.15	Foodservice and Hospitality Trends – Simon Stenning, FutureFoodservice
10.45	Networking and coffee break. Meet and mingle with delegates and sponsors.

11.15	Sustainability – The Operator’s Journey A panel session with panellists: <ul style="list-style-type: none"> <li>• Ellie Wrighton C.F.S.P., Mitchells &amp; Butler</li> <li>• Amanda Georgy, Inspire Consultancy</li> <li>• Julian Edwards, Chair, FCSI</li> </ul>
12.45	Lunch and exhibition viewing
14.00	The Implications of Energy – Keith Warren C.F.S.P and Steve Coates
14.45	Servicing the Needs of the Market – Heather Price, Nick Cribb and Daniel Reese, CFESA
15:15	Coffee and exhibition viewing. Meet and mingle with delegates and sponsors.
15.45	Building a Culture of Success A panel session with panellists: <ul style="list-style-type: none"> <li>• Alex Waring C.F.S.P., Foxton Budd</li> <li>• Kane Needs, Marren</li> <li>• Leroy Fearon, Unox</li> </ul>
16:30	Closing keynote address – Nigel Owens MBE
17.15	Closing remarks – Paul Anderson, FEA Chairman
17.30	Conference close

### Gala and Awards Dinner - Thursday 16<sup>th</sup> November Kenilworth Suite

The Gala and Awards Dinner begins with pre-dinner drinks in the Grange Foyer from 19:15 with guests being called for dinner in the Kenilworth Suite at 20:00.

On the night, the winners of the FEA Chairman’s Award, the FEA Foodservice Equipment Industry Apprentice Award sponsored by John Gilbert and The Caterer / FEA Outstanding Service to the Industry Award will be presented with their awards.

### Dress code

Wednesday evening, Opening Dinner – business casual

Thursday daytime, FEA Industry Conference – business casual

Thursday Gala Dinner – Gentlemen, black tie; Ladies, Gala Dinner glamour

### With thanks to our event sponsors:



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& Catering**  
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